

Pups N Chill Terms of Service

Effective Date: 8/18/24

Welcome to Pups N Chill! By accessing or using our services, including attending our events, accessing our website, or engaging with our content, you agree to the following Terms of Service (TOS). Please read these terms carefully. If you do not agree with any part of these terms, please do not use our services.

1. Acceptance of Terms

By using our services, you agree to be bound by these Terms of Service, as well as any other guidelines, policies, or rules that may be posted from time to time on our website or provided to you in connection with our events. These terms apply to all users, including those who simply browse our website, register for events, or participate in any way.

2. Eligibility

You must be at least 18 years old to attend Pups N Chill events or use our services. By using our services, you represent and warrant that you are of legal age and have the full legal capacity to enter into this agreement.

3. Event Participation

a. Registration and Tickets

- All attendees must register for events in advance and present valid tickets at the time of entry.
- Tickets are non-transferable and non-refundable unless otherwise stated.

b. Code of Conduct

- Respect the safety and well-being of others, including our furry friends. Any behavior deemed inappropriate, abusive, or harmful may result in removal from the event without a refund.
- Please follow all instructions given by Pups N Chill staff and adhere to event guidelines, including those related to pet care, hygiene, and safety.

c. Pet Policy

- Pups N Chill events are crafted to be enjoyable and safe for both humans and dogs, with a primary mission to help shelter dogs find permanent homes. As we partner with animal shelters and compensate them to bring in these puppies and dogs, our focus is on ensuring these animals receive the attention they deserve. Additionally, with the

attendance of hundreds of people at our events, we prioritize the safety of all animals present. Most of our venues typically permit only service animals; therefore, we are limiting the attendance of additional dogs to service animals only. All dogs attending must be on a leash, well-behaved, and current on their vaccinations. Owners are fully responsible for their pets' actions.

- Pups N Chill reserves the right to refuse entry to any dog or owner that poses a risk to others.

4. Health and Wellness Activities

a. Participation

- All health and wellness activities, including but not limited to cold plunges, IV drips, massages, and stretching, are optional. Participation is at your own risk.
- Please consult with a healthcare provider before engaging in any health-related activities if you have any concerns about your physical or mental health.

b. Liability

- Pups N Chill is not responsible for any injuries, accidents, or health-related issues that may occur during the event. By participating, you agree to release Pups N Chill from any liability related to your participation.

5. Content and Intellectual Property

a. Ownership

- All content, including text, images, logos, and videos, created or shared by Pups N Chill is the intellectual property of Pups N Chill. You may not use, reproduce, or distribute any content without our prior written consent.

b. User-Generated Content

- By sharing content, such as photos or videos, at Pups N Chill events or on our platforms, you grant Pups N Chill a non-exclusive, royalty-free, worldwide license to use, modify, and share this content for promotional purposes.

6. Privacy and Data Protection

a. Data Collection

- We respect your privacy and are committed to protecting your personal information. Any data collected during registration or participation in our events will be used in accordance with our Privacy Policy (see below).

b. Third-Party Services

- Pups N Chill may use third-party services to facilitate payment processing, event management, and other functions. These third parties may have access to your information only as necessary to perform their functions.

7. Modifications to Terms

Pups N Chill reserves the right to modify these Terms of Service at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our services after any changes have been made constitutes your acceptance of the new terms.

8. Termination

Pups N Chill reserves the right to terminate or suspend access to our services at any time, with or without cause, and with or without notice.

9. Governing Law

These Terms of Service are governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict of law principles.

10. Contact Us

If you have any questions about these Terms of Service, please contact us at info @ pupsnchill.com

Pups N Chill Privacy Policy

Pups N Chill values your privacy and is committed to protecting your personal information. This Privacy Policy outlines the types of information we collect, how we use it, and the steps we take to ensure your data is handled responsibly.

1. Information We Collect

a. Personal Information

- When you register for an event, make a purchase, or interact with us in other ways, we may collect personal information such as your name, email address, phone number, payment information, and mailing address.

b. Pet Information

- For the safety and enjoyment of all participants, we may also collect information about your pet(s), including breed, vaccination status, and behavior history.

c. Automatically Collected Information

- We may collect certain information automatically when you visit our website, including your IP address, browser type, device information, and browsing behavior. This information helps us improve our website and services.

d. Cookies and Tracking Technologies

- We use cookies and similar tracking technologies to enhance your experience on our website. Cookies help us understand your preferences and provide personalized content. You can manage your cookie preferences through your browser settings.

2. How We Use Your Information

a. To Provide Services

- We use your personal information to register you for events, process payments, and communicate with you about event details, changes, and updates.

b. To Improve Our Services

- We analyze the information we collect to improve our events, website, and overall service offerings.

c. Marketing and Communication

- With your consent, we may use your contact information to send you promotional materials, newsletters, and information about upcoming events or services. You can opt out of these communications at any time.

d. Safety and Compliance

- We may use your information to ensure the safety of our events and comply with legal obligations, such as verifying vaccination records for pets.

3. How We Share Your Information

a. Third-Party Service Providers

- We may share your information with trusted third-party service providers who assist us with payment processing, event management, and other functions necessary to provide our services. These providers are only permitted to use your information to perform their specific tasks and are required to keep your information confidential.

b. Legal Obligations

- We may disclose your information if required by law or in response to valid requests by public authorities (e.g., a court or government agency).

c. Business Transfers

- In the event of a merger, acquisition, or sale of all or part of our assets, your personal information may be transferred as part of the transaction.

4. Data Security

We take the security of your personal information seriously and implement reasonable measures to protect it from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is completely secure, so we cannot guarantee absolute security.

5. Your Rights and Choices

a. Access and Correction

- You have the right to access the personal information we hold about you and request corrections if it is inaccurate or incomplete.

b. Opt-Out

- You can opt out of receiving promotional communications from us by following the unsubscribe instructions in any email we send you or by contacting us directly.

c. Deletion

- You may request the deletion of your personal information, and we will honor your request unless we are legally required to retain certain information.

d. Cookies

- You can manage your cookie preferences through your browser settings. Please note that disabling cookies may affect the functionality of our website.

6. Children's Privacy

Pups N Chill's services are not directed to individuals under the age of 18, and we do not knowingly collect personal information from children under 18. If we become aware that we have inadvertently collected personal information from a child under 18, we will take steps to delete such information as soon as possible.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any significant changes by posting the new Privacy Policy on our website and updating the effective date.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at [info @ pupsandchill.com](mailto:info@pupsandchill.com) .